Optum

Your network at a glance

As an Optum-Nevada member, your client has access to a care team that puts their health first — working together to prevent illness before it starts. We take the time to understand your client's unique care needs and coordinate with a multitude of network offerings to make sure they're met. No matter where your client is on their journey, support to live their healthiest life is always close by.



Accepted Medicare Advantage plans

UnitedHealthcare and Humana



Southwest Medical Associates (SMA)

Serving the Valley for more than 50 years, we bring together 450 providers across 27 clinic locations and 18 specialty departments, including cardiology, urology, pain management, pediatrics, and 4-Star hospice and palliative care.



Independent Physician Associations (IPA)/Contracted Community Physicians

Over 210 locations and more than 3,300 providers across Northern and Southern Nevada with primary and specialty care physicians.



Languages spoken

Over 20 languages ranging from English, Spanish, Tagalog, Chinese, Korean, Japanese, Hindi and more; translation services available as well.



5 urgent care locations

The latest in digital imaging with lab results available in 15 minutes or less. Rancho location open 24/7 and offers a 23-hour observation unit to help eliminate costly visits to the ER.



Community centers

2 locations open to all seniors 55+ regardless of insurance plan, offering free classes and programs from Chair Yoga, Zumba, Drum Circles, Tai Chi and much more.



Close Observation Unit (COU)

Staffed 24/7 by a doctor, registered nurse and medical assistant providing blood transfusions, cardiac/respiratory monitoring and breaking treatments/O2. Less crowded and more comfortable than the ER. Located at the Rancho Urgent Care.



Medicine on the Move (MOM)

Two 50-foot mobile medical center trucks serving both Northern and Southern Nevada, offering mammograms, annual visits, immunizations, retinal eye exams, diabetic exams and more.



SMA Pharmacy and Home Medical Equipment Facility

Local facility that supplies various equipment and specialty medications daily to provider offices, infusion centers, hospice patients and more.



Optum Cancer Center

Specializing in treating most cancers and hematological disease in the most comfortable environment possible. Optum Care Breast Care Center is recognized as a Certified Quality Breast Center of Excellence by the National Quality Measure for Breast Centers.



SMA Medical Surgery Centers

Two centers and one of 500 recognized by Newsweek as one of America's Best Ambulatory Surgery Centers.



Telephone advice nurse line

Provides 24/7 access to registered nurses who can assist with health questions and medical guidance, as well as scheduling appointments – even on holidays.



EPIC

The industry standard electronic medical record (EMR) system that helps streamline patient care from charts, x-rays, medical records and more.



MyChart

An online patient portal that makes it easier for your clients to stay on top of their health, schedule appointments, get test results and request refills.



NowClinic

Telemedicine service available 24/7 all connected through our EMR system, EPIC; video visit with a doctor on your phone, tablet or computer.



Transportation services

Services available to help your clients to and from their doctor appointments through Modivcare.



In-Home visit services

Save a trip to the ER with same-day medical care at home as well as house calls from 7 a.m. to midnight, 365 days a year via DispatchHealth and Doctoroo.



Optum RX

Home delivery pharmacy with up to 100-day prescription supply to ensure patients don't go without their medications.

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