



Optum Southern California Agent Guide

Winter 2025

Discover how the Optum network can make a difference for
your clients

Optum

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Working with you to improve health, one client at a time

Thank you for supporting the Optum network and ensuring your community has access to great doctors and high-quality, affordable health care.

What we ask of agents

Your role is key to helping our patients find quality care and coverage. We depend on you to:

- Have an in-depth knowledge of available health plans. You should have a strong understanding of the Optum network and value proposition.
- Place the patient first at every interaction while providing white-glove service.
- Participate in Optum events and initiatives to better understand our model while also strengthening your relationship with Optum network providers in your community.
- Use Optum tools and resources to serve your clients to the best of your ability.

Our commitment to you

At Optum, we're committed to investing in your success through:

- “Always on” customer service
- Agent tools and lead generation
- Consumer and industry insights

Tools for success

We're in this together. To support you in doing your best work, we offer a range of powerful tools and resources.

Optum Agent Newsletter

Want updates on all things Optum sent straight to your inbox? Sign up for the Optum Agent Newsletter to get the latest news on upcoming events, agent tools and resources. You'll also hear about Optum network doctors, clinics, health plans, programs and more. It's a quick and easy way to stay up to date on Optum.



Scan to register for the Optum Agent Newsletter.

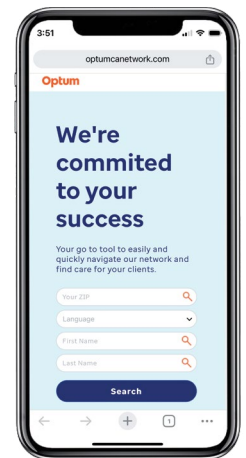
Optum Network Care Finder

We've made finding the right primary care doctor for your clients easy. You can quickly search employed and contracted primary care doctors across all Optum - California networks.

The care finder lets you search doctors by ZIP code, last name or languages spoken. You can then filter your results by gender, network and more. You can also see each provider's clinic location(s) and network affiliation(s). Additional agent resources are also available on the care finder.



Scan to try the Optum Network Care Finder.



We're here to help

Our growth and retention team can help you navigate the Optum network. They can also help you address client issues.



Scan to meet your support team.

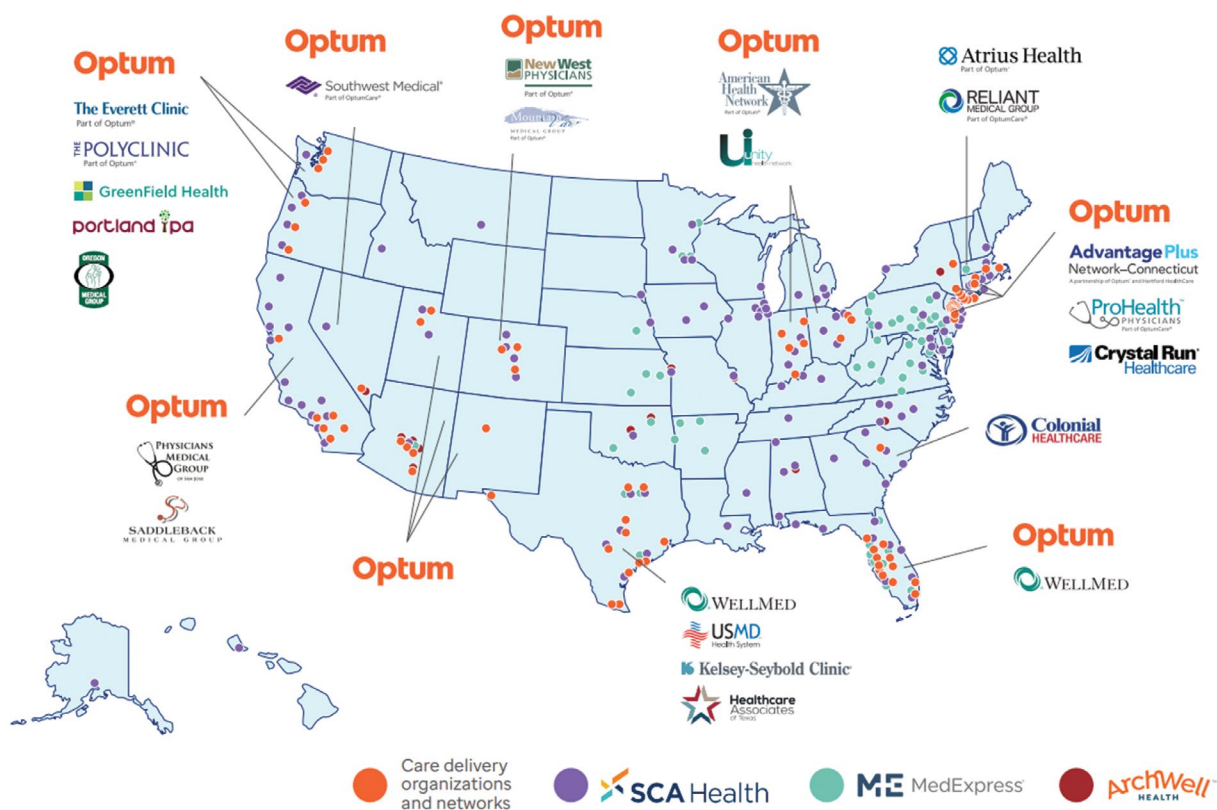
National care with a local touch



We specialize in caring for our community of patients. You specialize in helping your clients find the best health plan for their individual needs. Together, we can improve your clients' health and well-being through quality care that's affordable and accessible.

What is the Optum network?

We are a network of employed and contracted physicians working together to help people across the nation live healthier lives.



In the United States, our networks include:

85,000+

Primary and specialty
care doctors

23 million+

Patients who trust us with
their care

1,600

Neighborhood clinics across
17 states offering high-quality
primary and specialty care

120+

Insurance carrier relationships
offering the most comprehensive
plan choices

What does the Optum network do for your clients?

You want the best for your clients, and we do too

As a leading care delivery organization, we're committed to value-based care. That means we focus on the quality of the care we provide, not the volume of patients our providers see.

Our employed and contracted providers spend time building deep relationships with patients. They work with patients to build personalized preventive care plans. These help patients handle their health issues and prevent new ones.



This coordinated approach to care can result in fewer hospitalizations. It can also result in lower health care costs than traditional fee-for-service. And it leads to highly satisfied patients and providers.

Our providers get to focus on the practice, rather than the business, of care. At the same time, our patients enjoy high-quality, affordable health care designed around their goals and life.



The Optum network offers award-winning health care services in California



**Elite
Achievement award¹**



**DEI Company of
the Year²**



**Voted Best
Medical Group³**



**Top performing
medical group⁴**

Each year, Optum network doctors give care to over 3 million patients in Southern California

We're proud to offer personalized care at a cost your clients can afford. Through the Optum network, your clients can access:



15,000+ primary and specialty care providers

We offer primary and specialty care through both group and Independent Physician Association (IPA) clinics.

- Group clinics are Optum-owned clinics where our employed physicians work. All group clinics will have "Optum" in their name.
- IPA clinics are independently owned and operated clinics. We contract with providers at these clinics to provide care to our patients.



Scan to see group and IPA doctors in your area.



150+ urgent care centers across Southern California

All members can go to any of our in-network urgent care centers. This makes it easy for our members, no matter their Optum network, to get care when and where they need it.



60+ nationally recognized hospital partners

- We're contracted with hospitals throughout Southern California. When patients go to one of these hospitals, we can best handle their care.
- The doctors at these hospitals will have access to the patient's medical records and lab results. They'll also be able to talk directly with the patient's primary care doctor.



Care covered by 15+ insurance carriers

We accept many major Medicare Advantage, Medi-Cal, individual/family and group health plans. We also accept Medicare. That means our patients can enjoy the flexibility that comes from choosing the health plan they want.



Scan to view our accepted health plans.

A warm welcome from the Optum network

Our onboarding program makes sure your Medicare Advantage clients start their patient journey on the right track and with respect. Here's what your new Medicare Advantage clients receive when they join Optum.



A letter mailed to their home

This will include:

- Details on how they can schedule their welcome visit
- Contact information for our patient support team



A call with our patient support team

During this call, our team will:

- Help your client schedule their welcome visit
- Teach the member about Optum and patient resources



A welcome visit with our care team

For patients of group clinics, this visit will take place at the clinic. Patients of IPA clinics may have this visit at their home, in a clinic or virtually.

During this visit, the patient will:

- Get a wellness exam to understand their needs
- Have their questions answered and any issues addressed
- Be referred to care management programs and services if needed

Patients of group clinics will also get a post-visit call. During this call, our team will offer referral support. They'll also help the member schedule follow-up appointments.





We're here to support your client's whole health

We'll be there for your clients at every age and every stage. We offer care that's compassionate and convenient.

Coordinating care for better outcomes

Our teams of doctors, nurses, pharmacists, social workers and health educators work together. They make sure that each patient gets the personalized care they deserve. This may include:

Primary care

- Annual wellness visits and wellness assessments
- Preventive care, including health screenings and vaccines
- Medication management

Specialty care

We offer easy and timely in-network specialist referrals for many of the most common specialties, including:

- Cardiology
- Dermatology (skin)
- Endocrinology
- Gastroenterology⁵
- Orthopedics⁵
- Physical therapy

Expert care for complex illnesses

Our commitment to care goes beyond the clinic. We offer advanced care management programs that support our members in their homes, communities and care facilities. These programs help patients and their families manage their health more effectively.



Disease and chronic care programs⁶

We offer in-person, in-home and telephonic disease management programs. Patients learn how to care for illnesses such as congestive heart failure, chronic obstructive pulmonary disease, kidney disease and diabetes.



Case management⁶

This program is designed to help patients with complex care needs meet their health goals. This includes those who are staying at a hospital, nursing home or assisted living facility. Our team supports communication between doctors, care facilities, patients and their families. They also help patients in care facilities transition to home.



Home care⁶

As part of the Optum network, qualifying patients may get in-home visits and care. These visits are done by our medical, behavioral, urgent and palliative care teams. These providers address patients' immediate care needs. They may also identify extra external support patients may need. That includes food delivery or transportation.



Hospitalist and post-discharge programs⁶

Our hospitalists and case managers oversee the care of patients while they're in the hospital or a skilled nursing facility. Our team ensures patients receive excellent care and safely transition from the hospital to their home.



Palliative and supportive care⁶

Our supportive care program is designed for patients who need symptom management for their serious illness. This may include late-stage congestive heart failure (CHF), COPD (lung disease), dementia (memory loss) and cancer. Our team of trained providers and staff give guidance and support to patients and their families.



More member support

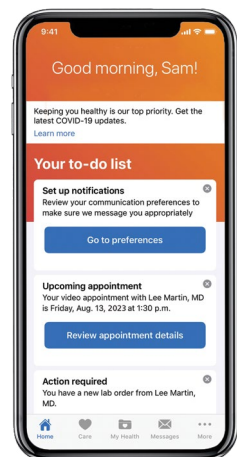
We go the extra mile to make it easy for your clients to get care when and how they need it.

Our services include:

- Toll-free patient support line to help patients find care, schedule appointments, manage their prescriptions and more
- Same-day and next-day appointments at many of our clinics
- Telehealth options that allow patients to talk to a doctor via video, chat or phone
- Convenient drive-thru/walk-in clinics for flu shots and annual health assessments

Available extra services include:⁶

- 24/7 toll-free phone appointment scheduling and nurse triage hotline
- Optum Patient Portal: Patients and their approved caregiver can use the portal. They can see their medical records and make appointments. They can also refill prescriptions, message their doctor and more.
- Social support programs





Service area

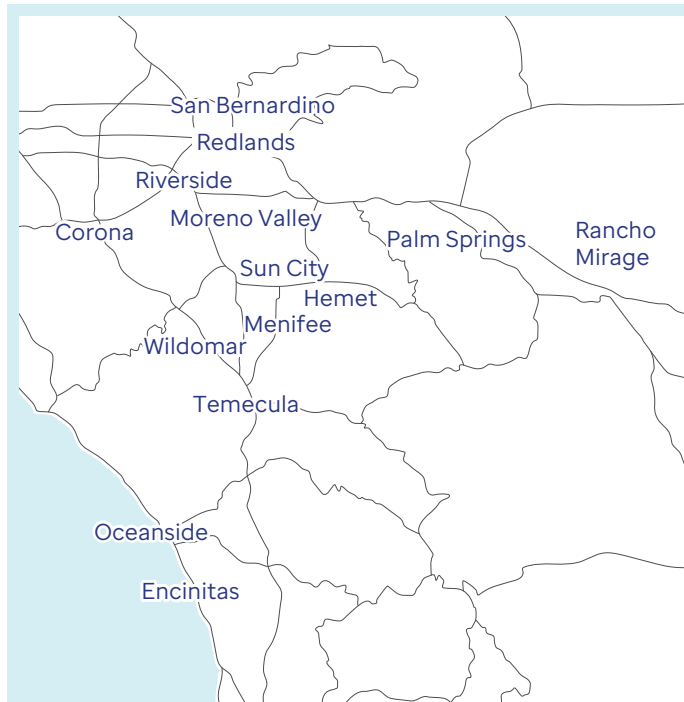
We provide care across Los Angeles, Orange, Riverside, San Bernardino and San Diego counties.

The Optum networks are ready to support your clients as their partner in health.

This information is correct as of June 2024. Patients should verify coverage for providers and hospitals with their health plan.

Inland Empire and North San Diego County

Serving: Riverside, San Bernardino and San Diego counties



We have Optum network doctors in many cities across the region, including:

- Banning
- Beaumont
- Carlsbad
- Colton
- Fontana
- Hemet
- Lake Elsinore
- Moreno Valley
- Murrieta
- Palm Springs
- Rancho Cucamonga
- Rancho Mirage
- Redlands
- Rialto
- Riverside
- San Bernardino
- Upland
- Vista
- Yucaipa



Your local Optum support team

Growth partner



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We accept many major Medicare Advantage, Medi-Cal, Covered CA, individual/family and group health plans, including those listed here. We also accept Original Medicare. Accepted plans may vary by place and provider. Patients should check coverage with their health plan.

Covered CA

- Blue Shield of California (Limited network)
- Health Net (Limited network)

Dual Special Needs

- Blue Shield of California (San Diego only)
- Brand New Day (OCN-RPN only)
- Central Health Plan (Limited network)
- Inland Empire Health Plan (Inland Empire only)
- SCAN
- Wellcare by Health Net

Employer-sponsored

- Aetna
- Anthem
- Blue Shield of California
- Cigna
- Health Net
- Scripps (OCN – North County SD only)
- Sharp (OCN – North County SD only)
- UnitedHealthcare

Medi-Cal

- Inland Empire Health Plan
(OCN – Inland Faculty MG only)

Medicare

- Original Medicare

Medicare Advantage

- Alignment
- Anthem (Inland Empire only)
- Blue Shield of California
- Brand New Day (OCN – RPN only)
- Central Health Plan (OCN – Desert Cities, OCN – Riverside, OCN – San Bernardino only)
- Humana
- SCAN
- UnitedHealthcare
- Wellcare by Health Net



Contracted hospitals

Inland Empire and North San Diego County

Optum

Formerly Beaver Medical Group

- Redlands Community Hospital
- San Geronio Memorial Hospital

Optum

Formerly Pinnacle Medical Group

- Dignity Health – St. Bernardine Medical Center
- Redlands Community Hospital

Optum Care Network – Citrus Valley

Formerly PrimeCare of Citrus Valley

- Corona Regional Medical Center
- Parkview Community Hospital

Optum Care Network – Corona

Formerly PrimeCare of Corona

- Corona Regional Medical Center

Optum Care Network – Desert Cities

Formerly Empire Physicians Medical Group

- Desert Regional Medical Center
- Eisenhower Medical Center
- Hi-Desert Medical Center
- John F. Kennedy Memorial Hospital

Optum Care Network – Inland Valley

Formerly PrimeCare of Inland Valley

- San Antonio Regional Hospital

Optum Care Network – Moreno Valley

Formerly PrimeCare of Moreno Valley

- Parkview Community Hospital
- Riverside University Health Systems
- San Geronio Memorial Hospital

Optum Care Network – North County SD

Formerly Primary Care Associates

- Scripps Memorial Hospital – Encinitas
- Tri-City Medical Center

Optum Care Network – Redlands

Formerly PrimeCare of Redlands

- Dignity Health – St. Bernardine Medical Center
- Redlands Community Hospital
- San Geronio Memorial Hospital

Optum Care Network – Riverside

Formerly PrimeCare of Riverside

- Parkview Community Hospital Medical Center
- Riverside University Health Systems

Optum Care Network – San Bernardino

Formerly PrimeCare of San Bernardino

- Dignity Health – Community Hospital of San Bernardino
- Dignity Health – St. Bernardine Medical Center

Optum Care Network – Southwestern Valleys

Formerly PrimeCare of Hemet Valley, PrimeCare of Sun City, PrimeCare of Temecula and Valley Physician Network

- Hemet Valley Medical Center
- Menifee Global Medical Center
- Southwest Healthcare Inland Valley Hospital
- Southwest Healthcare Rancho Springs Hospital
- Temecula Valley Hospital

LA NorthEast

Serving: San Gabriel and Pomona Valley

Including Alhambra, Arcadia, Covina, Glendora, Pasadena, Pomona and San Gabriel



We have Optum network doctors in many cities across the region, including:

- Alhambra
- Arcadia
- Covina
- Diamond Bar
- Glendora
- La Verne
- Monrovia
- Pasadena
- San Gabriel
- Temple City
- Whittier



Your local Optum support team

Growth partner



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Group site growth lead



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Accepted health plans

LA NorthEast

We accept many major Medicare Advantage, Covered CA, individual/family and group health plans, including those listed here. We also accept Original Medicare. Accepted plans may vary by place and provider. Patients should check coverage with their health plan.

Covered CA

- Blue Shield of California
- L.A. Care Health Plan

Dual Special Needs

- Anthem
- Blue Shield of California
- L.A. Care Health Plan
- Molina
- SCAN
- WellCare by Health Net

Employer-sponsored

- Aetna
- Anthem
- Blue Shield of California

- Cigna
- Health Net
- UnitedHealthcare

Medicare

- Original Medicare

Medicare Advantage

- Alignment
- Anthem
- Blue Shield of California
- Humana
- SCAN
- UnitedHealthcare
- Wellcare by Health Net



Contracted hospitals

Optum Care Network – Optum

Formerly HealthCare Partners

- Casa Colina Hospital and Centers for Healthcare
- Huntington Health
- San Antonio Regional Hospital
- San Dimas Community Hospital
- USC Arcadia Hospital
- USC Verdugo Hills Hospital

LA NorthWest

Serving: Greater Los Angeles and San Fernando Valley

Including Burbank, Downtown and East LA, Glendale, Mission Hills, Montebello, Northridge, Santa Clarita and Van Nuys



We have Optum network doctors in many cities across the region, including:

- Burbank
- El Monte
- Glendale
- Huntington Park
- Los Angeles
- Mission Hills
- Montebello
- Monterey Park
- North Hollywood
- Northridge
- Santa Clarita
- Valencia
- Van Nuys
- West Hills



Your local Optum support team

Growth partner



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IPA growth manager



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Accepted health plans

LA NorthWest

We accept many major Medicare Advantage, Covered CA, individual/family and group health plans, including those listed here. We also accept Original Medicare. Accepted plans may vary by place and provider. Patients should check coverage with their health plan.

Covered CA

- Blue Shield of California
- L.A. Care Health Plan

Dual Special Needs

- Anthem
- Blue Shield of California
- L.A. Care Health Plan
- Molina
- SCAN
- WellCare by Health Net

Employer-sponsored

- Aetna
- Anthem
- Blue Shield of California

- Cigna
- Health Net
- UnitedHealthcare

Medicare

- Original Medicare

Medicare Advantage

- Alignment
- Anthem
- Blue Shield of California
- Humana
- SCAN
- UnitedHealthcare
- Wellcare by Health Net



Contracted hospitals

Optum Care Network – Optum

Formerly HealthCare Partners

Downtown, East and West Los Angeles

- Adventist Health Glendale Hospital
- Adventist Health White Memorial
- Adventist Health White Memorial Montebello
- Dignity Health – California Hospital Medical Center
- Dignity Health – Glendale Memorial Hospital and Health Center
- Los Angeles Downtown Medical Center

- Monterey Park Hospital
- Southern California Hospital At Culver City
- Southern California Hospital At Hollywood

San Fernando and Santa Clarita Valley

- Dignity Health – Northridge Hospital Medical Center
- Henry Mayo Newhall Memorial Hospital
- Mission Community Hospital
- Palmdale Regional Medical Center
- Valley Presbyterian Hospital

LA South

Serving: Long Beach, South Bay and Southeast LA (Compton, Downey, Lakewood, Lynwood, Whittier and surrounding cities)



We have Optum network doctors in many cities across the region, including:

- Carson
- Cerritos
- Compton
- Downey
- Gardena
- Hawthorne
- Lakewood
- Lawndale
- Long Beach
- Lynwood
- Redondo Beach
- San Pedro
- Torrance



Your local Optum support team

Growth partner



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Group site growth lead



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We accept many major Medicare Advantage, Medi-Cal, Covered CA, individual/family and group health plans, including those listed here. We also accept Original Medicare. Accepted plans may vary by place and provider. Patients should check coverage with their health plan.

Covered CA

- Blue Shield of California
- Health Net PPO (OCN – AppleCare only)
- L.A. Care Health Plan

Dual Special Needs

- Anthem
- Blue Shield of California
- L.A. Care Health Plan
- Molina
- SCAN
- WellCare by Health Net

Employer-sponsored

- Aetna
- Anthem
- Blue Shield of California
- Cigna
- Health Net
- UnitedHealthcare

Medi-Cal

- L.A. Care Health Plan (OCN – AppleCare only)

Medicare

- Original Medicare

Medicare Advantage

- Alignment
- Anthem
- Blue Shield of California
- Humana
- SCAN
- UnitedHealthcare
- Wellcare by Health Net



Contracted hospitals

LA South

Optum Care Network – AppleCare

Formerly AppleCare Medical Group

- Adventist Health White Memorial Montebello
- Coast Plaza Hospital
- Dignity Health - St. Mary Medical Center
- Martin Luther King Jr. Community Hospital
- MemorialCare Long Beach Medical Center
- MemorialCare Miller Children's & Women's Hospital Long Beach
- UCI Health – Lakewood
- UCI Health – Los Alamitos

Optum Care Network – Optum

Formerly HealthCare Partners

Long Beach

- Dignity Health - St. Mary Medical Center
- Martin Luther King Jr. Community Hospital
- MemorialCare Long Beach Medical Center
- MemorialCare Miller Children's & Women's Hospital Long Beach
- UCI Health – Lakewood
- UCI Health – Los Alamitos

Optum Care Network – South Bay

- Torrance Memorial Hospital Medical Center

Orange County

Serving: All of Orange County



We have Optum network doctors in many cities across the region, including:

- Anaheim
- Buena Park
- Cerritos
- Cypress
- Foothill Ranch
- Fullerton
- Huntington Beach
- Irvine
- Ladera Ranch
- Laguna Hills
- Laguna Niguel
- Laguna Woods
- Los Alamitos
- Mission Viejo
- Orange
- Rancho Santa Margarita
- San Clemente
- San Juan Capistrano
- Santa Ana
- Seal Beach
- Tustin



Your local Optum support team

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We accept many major Medicare Advantage, Medi-Cal, Covered CA, individual/family and group health plans, including those listed here. We also accept Original Medicare. Accepted plans may vary by place and provider. Patients should check coverage with their health plan.

Covered CA

- Blue Shield of California (Trio HMO)
- Health Net PPO (OCN – Monarch only)

Dual Special Needs

- CalOptima OneCare (HMO D-SNP)

Employer-sponsored

- Aetna
- Anthem
- Blue Shield of California
- Cigna
- Health Net
- UnitedHealthcare

Medi-Cal

- CalOptima*

Medicare

- Original Medicare

Medicare Advantage

- Alignment
- Anthem
- Blue Shield of California
- Humana
- SCAN
- UnitedHealthcare
- Wellcare by Health Net

*Limited network. Not accepted at Optum-owned clinics.



Optum Care Network – Monarch

Formerly Monarch HealthCare

- Anaheim Global Medical Center
- Anaheim Regional Medical Center
- Chapman Global Medical Center
- Children's Hospital of Orange County (CHOC)
- CHOC at Providence Mission Hospital
- Hoag Hospital – Irvine
- Hoag Hospital – Newport Beach
- MemorialCare Long Beach Medical Center
- MemorialCare Miller Children's & Women's Hospital Long Beach
- MemorialCare Orange Coast Medical Center
- MemorialCare Saddleback Medical Center Laguna Hills
- Orange County Global Medical Center
- Providence Mission Hospital Laguna Beach
- Providence Mission Hospital Mission Viejo
- South Coast Global Medical Center
- UCI Health – Fountain Valley
- UCI Health – Lakewood
- UCI Health – Los Alamitos
- UCI Health – Placentia Linda

Optum Care Network – Optum

Formerly HealthCare Partners

- Anaheim Global Medical Center
- Anaheim Regional Medical Center
- Chapman Global Medical Center
- MemorialCare Long Beach Medical Center
- MemorialCare Miller Children's & Women's Hospital Long Beach
- MemorialCare Orange Coast Medical Center
- Orange County Global Medical Center
- South Coast Global Medical Center
- UCI Health – Fountain Valley
- UCI Health – Lakewood
- UCI Health – Los Alamitos
- UCI Health – Placentia Linda

Changes to network and clinic names

AppleCare Medical Group, Beaver Medical Group, HealthCare Partners, Monarch HealthCare, Pinnacle Medical Group and NAMM California are now Optum. Here are our updated network and clinic naming conventions.

Full post-rebrand network crosswalk

| | Pre-rebrand name | Post-rebrand (abbrev.) | Post-rebrand (full) |
|--|--|------------------------|--------------------------------|
| MSO | NAMM | N/A | Optum |
| Inland Empire Redlands | Beaver Medical Group | N/A | Optum |
| San Bernardino County | Pinnacle Medical Group | N/A | Optum |
| Downey Lakewood Long Beach Lynwood Orange County South Bay Whittier | AppleCare Medical Group Select, Downey Region and Whittier | OCN - AppleCare | Optum Care Network - AppleCare |
| LA County Long Beach Orange County San Fernando Valley San Gabriel Valley South Bay | HealthCare Partners | OCN - Optum | Optum Care Network - Optum |
| Orange County | Monarch HealthCare | OCN - Monarch | Optum Care Network - Monarch |

| | | | |
|--|--|----------------------------|---|
| Inland Empire Palm Desert Redlands Temecula Valley North San Diego County | Empire Physicians Medical Group | OCN – Desert Cities | Optum Care Network – Desert Cities |
| | Inland Faculty Medical Group | OCN – Inland Faculty MG | Optum Care Network – Inland Faculty MG |
| | Primary Care Associates | OCN – North County SD | Optum Care Network – North County SD |
| | PrimeCare of Citrus Valley | OCN – Citrus Valley | Optum Care Network – Citrus Valley |
| | PrimeCare of Corona | OCN – Corona | Optum Care Network – Corona |
| | PrimeCare of Inland Valley | OCN – Inland Valley | Optum Care Network – Inland Valley |
| | PrimeCare of Moreno Valley | OCN – Moreno Valley | Optum Care Network – Moreno Valley |
| | PrimeCare of Redlands | OCN – Redlands | Optum Care Network – Redlands |
| | PrimeCare of Riverside | OCN – Riverside | Optum Care Network – Riverside |
| | PrimeCare of San Bernardino | OCN – San Bernardino | Optum Care Network – San Bernardino |
| | PrimeCare of Hemet Valley, PrimeCare of Sun City, PrimeCare of Temecula and Valley Physician Network | OCN – Southwestern Valleys | Optum Care Network – Southwestern Valleys |
| | Riverside Physician Network | OCN – RPN | Optum Care Network – RPN |

Beaver and Pinnacle post-rebrand clinic crosswalk

Beaver Medical Group and Pinnacle Medical Group are now Optum. Members will now see an Optum clinic name on their health plan directories and member ID cards. Here are the updated clinic names.*



| Pre-rebrand name | Post-rebrand name | Clinic address |
|------------------|--------------------------------|--|
| Fontana | Optum – Fontana Mango | 8110 Mango Ave., Ste. 104 Fontana, CA 92335 |
| Rancho Cucamonga | Optum – Rancho Cucamonga Lemon | 10431 Lemon Ave., Ste. N Rancho Cucamonga, CA 91737 |
| Rialto | Optum – Rialto | 1851 N. Riverside Ave. Rialto, CA 92376 |



| Pre-rebrand name | Post-rebrand name | Clinic address |
|--|-----------------------------|--|
| Banning Primary Care Center | Optum – Banning 5957 Ramsey | 5957 W. Ramsey St. Banning, CA 92220 |
| Banning Specialty Care Center | Optum – Banning 6109 Ramsey | 6109 W. Ramsey St. Banning, CA 92220 |
| Beaumont South Office | Optum – Beaumont South | 81 S. Highland Springs Ave. Ste. 101, 103 and 200 Beaumont, CA 92223 |
| Beaumont Sundance Office & Urgent Care | Optum – Beaumont Sundance | 839 N. Highland Springs Ave. Beaumont, CA 92223 |
| Colton Office | Optum – Colton Cooley | 1300 E. Cooley Ranch Colton, CA 92324 |
| Highland Boulder / Urgent Care | Optum – Highland Boulder | 7000 Boulder Ave. Highland, CA 92346 |

*Last updated 01/01/2024.

| | | |
|--|--------------------------------|---|
| Redlands Beaver Advantage | Optum – Redlands Citrus | 1600 E. Citrus Ave., Ste. A Redlands, CA 92373 |
| Redlands Health Education | Optum – Redlands Brookside | 1150 Brookside Ave., Ste. U Redlands, CA 92373 |
| Redlands Main Office | Optum – Redlands Fern Cajon | 2 W. Fern Ave. Redlands, CA 92373 |
| Redlands Oasis Eye Care & Pediatrics | Optum – Redlands Barton | 1690 Barton Rd. Ste. 104 and 200 Redlands, CA 92373 |
| Redlands Terracina Urgent Care, PT, Surgery & Endocrinology | Optum – Redlands 245 Terracina | 245 Terracina Blvd. Ste. 102, 105A, 202 and 209C Redlands, CA 92373 |
| Redlands Terracina ENT | Optum – Redlands 259 Terracina | 259 Terracina Blvd. Redlands, CA 92373 |
| Yucaipa Office | Optum – Yucaipa West | 33758 Yucaipa Blvd. Yucaipa, CA 92399 |

Notes

[illegible]

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optum.com/california

1. apg.org/news/apg-announces-recipients-of-2023-standards-of-excellence/
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5. Consultation and follow-up appointments only
6. Programs and resources vary based on location and network. Not available in all networks.

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