

How to know what care you need

It can be hard to know what kind of care you need – we got you covered. Take a look at the options below.

Southwest Medical Home Health

Call us for your care needs while you're an active patient on our service. We have nurses on the phone 24/7, including holidays: **1-702-383-0887**, TTY **711**.

Urgent care centers

Choose urgent care for issues that need care right away but don't need a trip to the emergency room (ER).

This includes:

- Most fractures
- Breathing problems
- Sprains and strains
- Abdominal pain
- Vomiting and diarrhea
- Most cuts
- Most burns
- Back pain
- And more

What to expect:

- No appointment needed
- Quicker results, with efforts to get your FASTlab results back to you in 15 minutes or less
- Open through extended hours, weekends or holidays
- On-site digital imaging
- View wait times on [smalv.com](https://www.smalv.com)

24/7 virtual visit

Choose a 24/7 virtual visit to see a Southwest Medical doctor from the comfort of your own home. This is done through a computer or mobile device.

This includes:

- Allergies
- Bladder issues
- Urinary tract infection
- Breathing problems
- Cough, cold or sore throat
- Ear infection (illness caused by germs) or swimmer's ear
- Eye infection
- Fever and chills
- Headache
- Nausea
- Skin inflammation (soreness or swelling)
- And more

What to expect:

- No appointment needed
- Personalized attention
- Get care 24/7
- Virtual visits done through NowClinic



Go to [nowclinic.com](https://www.nowclinic.com) or get the NowClinic® app.

Additional resources

We have many medical resources that make this possible. Our goal is to keep you healthy and feeling your best.



Southwest Medical senior access line

Make us your first call when you need care. We can help you schedule appointments and refill medicines. We can also send your doctor a message and more. Call **1-702-877-5088**, TTY **711**.



Telephone advice nurse line (24/7)

Speak with an advice nurse anytime, including holidays. You can get answers about any health problem from an expert. Call **1-877-512-9339 (option 1)**, TTY **711**.



Quick care virtual visit with nowclinic.com

There may be a time when you need to see a doctor right away. NowClinic lets you have a video appointment with a health care professional 24/7. This is done through a phone, tablet or computer.



Transportation

ModivCare provides everyday transportation to and from health care clinics. Please call at least 72 hours in advance. Call **1-866-588-5122**, TTY **711**.



Dispatch Health

Skip trips to the ER with a doctor (or health care professional) in your home. Call **1-352-480-0974**, TTY **711**, from 8 a.m. to 10 p.m., 7 days a week, including holidays.



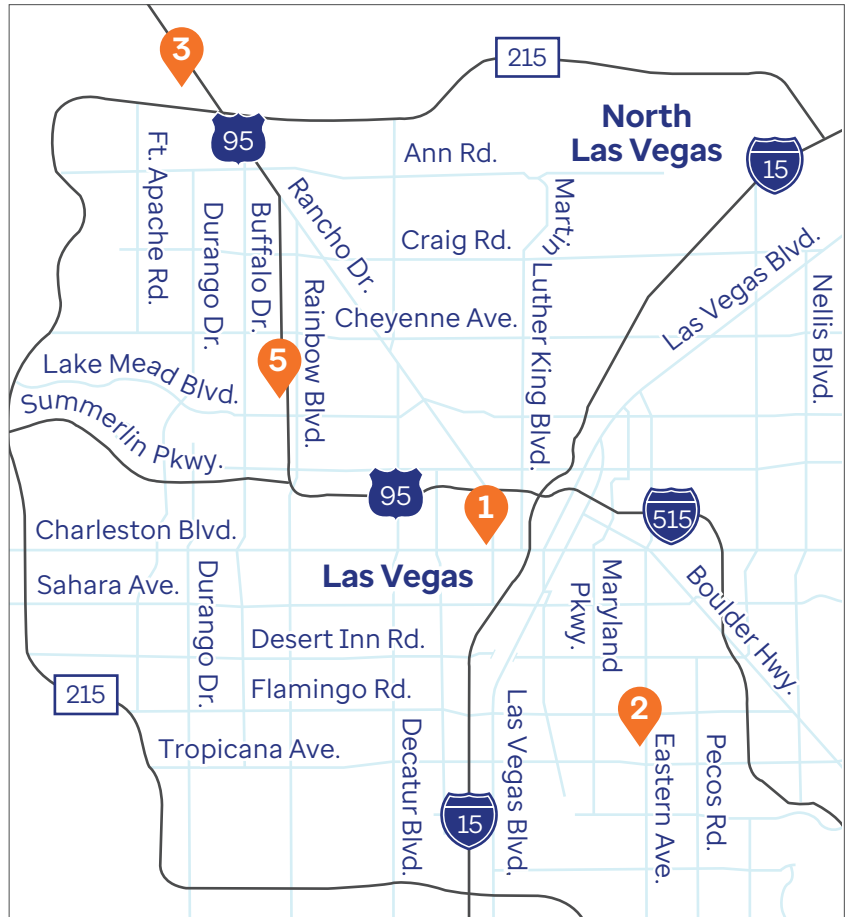
Doctoroo

Skip trips to the ER with a doctor (or health care professional) in your home. Call **1-702-489-0563**, TTY **711**.

Find your care

We're here when you need us.

- 1 Rancho**
888 S. Rancho Dr.
1-702-877-5199, TTY 711
Hours: Daily, 24 hours
- 2 Eastern**
4475 S. Eastern Ave.
1-702-877-5199, TTY 711
Hours: Daily, 7 a.m.-7 p.m.
- 3 Montecito**
7061 Grand Montecito Pkwy.
1-702-877-5199, TTY 711
Hours: Daily, 7 a.m.-7 p.m.
- 4 Siena**
2845 Siena Heights Dr.
1-702-877-5199, TTY 711
Hours: Daily, 7 a.m.-7 p.m.
- 5 Tenaya**
2704 N. Tenaya Way
1-702-877-5199, TTY 711
Hours: Daily, 7 a.m.-7 p.m.



Southwest Medical Rancho Urgent Care is open 24/7. We have shorter wait times than the emergency room and can save you money, too.



The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities. We provide free services to help you communicate with us. This includes letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call 1-702-877-5199, TTY 711. ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-702-877-5199, TTY 711. 請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請致電：1-702-877-5199, TTY 711。

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