

P.O. Box 15645 Las Vegas, NV 89114-5645 **Optum - Nevada**P.O. Box 15645
Las Vegas, NV 89114-5645

optum.com/nevada

<First Name> <Last Name> <Address Line1> <Address Line2> <City>, <State> <ZIP>

<Date>

Dear <First Name Last Name>.

At Optum - Nevada, we're grateful to have you as a patient. We're always working to give you the quality care that you deserve. We also want to make sure you have the latest info about your care services.

This letter is to let you know that CenterWell will no longer take UnitedHealthcare or the Optum - Nevada network. This change will happen on Sunday, June 30, 2024.

What does this mean?

This change means you might not be able to see your doctor(s) at a CenterWell clinic, but if you do, they may be considered out of network. You will likely have to pay the full cost for any care services you get on June 30 or beyond. (Please see your Evidence of Coverage [EOC] for more information about out-of-network doctors.) We want to make sure you know the choices you have to keep getting the best care for you without interruption.

To keep getting care with one of our contracted providers through Optum, you have to choose a new Optum network PCP. Your health plan will automatically move your care to an Optum network PCP.

To select a new PCP as a UHC member, you can simply log in to your UHC patient portal. Then you can choose a new PCP within the network, or you can call the toll-free member services number listed on your UCard to update your PCP.

To help you find a new PCP, we have found the following Optum network providers near you. To view these provider alternatives, see the back of this letter.

As a part of our network, you can enjoy benefits including:

- · Our 2 Optum Activity Centers for games, arts and crafts and more
- · A specialty network with the high-quality physicians you're used to seeing
- · A patient support center with nurses on hand 24/7 so you get the right care when you need it
- · In-person care and virtual care choices to meet your care needs
- · On-site lab and X-ray services at select clinics
- · Programs and classes to help with long-lasting health issues

We're here to answer any questions you may have about this change. Please call the patient experience team at **1-702-242-4357**, TTY **711**, to learn more.

It's an honor and a privilege to be part of your health journey. We hope to keep giving you the quality care you've come to expect from us.

Sincerely,

John Rhodes, MD Chief Executive Officer Optum - Nevada

Nearby PCPs to CenterWell

Fremont Street 1766 E. Charleston Blvd.

Nellis Healthcare Center

540 N. Nellis Blvd.

Dino Dy, MD UHC (HMO): 00010913691 UHC (PPO): 00010018384

Alexandra Acosta Owens, MD UHC (HMO): 00010015524 UHC (PPO): 00010817523

Roger Estevez MD PC

4020 Pecos McLeod Dr.

Roger Estevez, MD UHC (HMO): 00040006012 **UHC (PPO):** 00040357171

South Eastern 4813 S. Eastern Ave.

Eastern Healthcare Center

4475 S. Eastern Ave.

Ian Lam, DO UHC (HMO): 00010018355 UHC (PPO): 00010912404

Rosner P Luss

1621 E. Flamingo Rd., Ste. 16B

Rosner Luss, MD UHC (HMO): 00040006021 UHC (PPO): 00040357515

West Craig 4919 W. Craig Rd.

Montecito Healthcare Center

7061 Grand Montecito Pkwy.

Robert Korcal, DO UHC (HMO): 00010013113 UHC (PPO): 00010721556

Sunset Clinic

4830 W. Lone Mountain Rd.

Mehrdad Ferdowsian, DO UHC (HMO): 00010011591 UHC (PPO): 00010466346

South MLK 80 S. Martin Luther King Blvd., Ste. 100

Oakey Healthcare Center

4750 W. Oakey Blvd., Ste. 2A

Jennifer Marbella, MD UHC (HMO): 00010011608 UHC (PPO): 00010248526

Tuong Van Bui, DO UHC (HMO): 00010018381 UHC (PPO): 00010913581

Calderon Medical Group

3000 W. Charleston Blvd., Ste. 5

Benito Calderon, MD UHC (HMO): 00040005908 **UHC (PPO):** 00040490456

Tenaya 2601 N. Tenaya Way

Tenaya Healthcare Center

2704 N. Tenaya Way

Brant Hafen, DO UHC (HMO): 00040008176 **UHC (PPO):** 00040575916

Loc Nguyen, DO UHC (HMO): 00730000876 UHC (PPO): 00730035186

Ascent Primary Care 7100 W. Smoke Ranch Rd.

Suresh Prabhu, MD UHC (HMO): 00040005983 **UHC (PPO):** 00040357202

South Nellis 2875 S. Nellis Blvd., Ste. 3

Eastern Healthcare Center

4475 S. Eastern Ave.

Ian Lam, DO
UHC (HMO): 00010018355
UHC (PPO): 00010912404

Roger Estevez MD PC

4020 Pecos McLeod Dr.

Roger Estevez, MD UHC (HMO): 00040006012 UHC (PPO): 00040357171 Henderson 390 W. Lake Mead Pkwy. Ste. 120

Lake Mead Healthcare Center

270 W. Lake Mead Pkwy.

Kevin Uson, DO
UHC (HMO): 00010018514
UHC (PPO): 00010916409

Ace Primary Care

1701 N. Green Valley Pkwy. Ste. 3B

Apeksha Desai, MD UHC (HMO): 00040007768 UHC (PPO): 00040557462

Spring Valley 4001 S. Decatur Blvd., Ste. 25

Oakey Healthcare Center

4750 W. Oakey Blvd., Ste. 2A

Jennifer Marbella, MD UHC (HMO): 00010011608 UHC (PPO): 00010248526

Tuong Van Bui, DO UHC (HMO): 00010018381 UHC (PPO): 00010913581

Primary Care Center of Nevada

2001 S. Rainbow Blvd., Ste. 160

Georges Tannoury, MD UHC (HMO): 00040005990 **UHC (PPO):** 00040357310

Boulder HWY 6360 Boulder Hwy.

Eastern Healthcare Center

4475 S. Eastern Ave.

Ian Lam, DO
UHC (HMO): 00010018355
UHC (PPO): 00010912404

Roger Estevez MD PC

4020 Pecos McLeod Dr.

Roger Estevez, MD UHC (HMO): 00040006012 **UHC (PPO):** 00040357171

Nearby PCPs to CenterWell

South Rainbow 915 S. Rainbow Blvd.

Summerlin Banburry Cross Healthcare Center

10105 Banburry Cross Dr. Ste. 150

Michele Shimizu, MD UHC (HMO): 00010011316 UHC (PPO): 00010671307

Tropicana Healthcare Center

4835 S. Durango Dr.

Dino Gonzalez, MD UHC (HMO): 00010014370 **UHC (PPO):** 00010770206

Primary Care Center of Nevada

2001 S. Rainbow Blvd., Ste. 160

Georges Tannoury, MD UHC (HMO): 00040005990 **UHC (PPO):** 00040357310

North Rainbow 3129 N. Rainbow Blvd.

Tenaya Healthcare Center

2704 N. Tenaya Way

Brant Hafen, DO UHC (HMO): 00040008176

UHC (PPO): 00040575916

Loc Nguyen, DO

UHC (HMO): 00730000876 **UHC (PPO):** 00730035186

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7100 W. Smoke Ranch Rd.

Suresh Prabhu, MD UHC (HMO): 00040005983 UHC (PPO): 00040357202

Optum

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